

Free Tax Help & Assistance 2025

Internal Revenue Service (IRS) for Federal Income Tax Forms

****In-person assistance and other information is subject to change.****

IRS Phone Assistance: 1-800-829-1040
Make an appointment: 1-844-545-5640

IRS – Charlotte, NC:
Five Resource Square
10715 David Taylor Dr.
Charlotte, NC 28262
Hours: Monday–Friday, 8:30 am–4:30 pm

IRS – Columbia, SC:
1835 Assembly St.
Columbia, SC 29201
Hours: Monday–Friday, 8:30 am–4:30 pm

Online Federal tax forms and publications can be found at irs.gov. To request tax forms by mail, call **1-800-TAX-FORM** or **1-800-829-3676**.



For information on our current services and hours of operation, visit our website at yclibrary.org or call us at **803-981-5858**.

Updated 2/3/2025

The Volunteer Income Tax Assistance (VITA) Program: In-Person Assistance

IRS VITA/TCE return preparation sites are operated by certified volunteers. Site operating hours and services offered may be limited. In addition, by law, some sites provide priority services to seniors. Please be advised you may not be immediately served. No returns started after 4 pm (Pathways) or 3 pm (Winthrop).

Site name, location, and times:

Pathways Community Center
546 South Cherry Rd, Suite N; Rock Hill, SC 29732
January 20 – April 15, 2025
Mondays, Wednesdays, & Fridays; 8:30 am–4:30 pm

Winthrop University
DiGiorgio Student Center, 2nd floor
February 1 – April 5, 2025 (excludes March 15 & 22)
Saturdays; 11 am–3:30 pm

VITA volunteers can prepare:

- W-2 & W-2G
- 1095-A, B, or C
- 1098-T
- 1099-B*, C*, G, K*, R, S*, SA, DIV, INT, MISC*, NEC*, SSA-1099*, RRB-1099 & RRB-1099-R, CSA-1099

- Child Tax Credit
- Earned Income Credit
- Itemized Deductions*
- Prior Year and Amended Returns

**Limited*

What to bring:

- All forms needing to be prepared (see above)
- For married filing jointly, both spouses must be present and will each need to bring some of the required information listed above.
- Government-issued ID
- Social Security cards or Individual Taxpayer Identification and birth dates for you, your spouse, and/or your dependents
- A copy of last year's tax return
- Total paid to daycare provider and their tax ID number
- Information for all deductions/credits
- Information for other income
- For direct deposit or refund, proof of account and bank routing number
- For prior year tax returns, bring copies of income transcripts from the IRS (and state, if applicable).

South Carolina Individual Income Taxes

Online Tax Resources & Assistance

Rock Hill Service Center: 844-898-8542
775 Addison Ave., Suite 201, Rock Hill, SC 29730
Hours: Mondays, Tuesdays, Thursdays, & Fridays,
8:30 am–5 pm; & Wednesdays, 9:30 am–5 pm

- Online S.C. tax forms can be found at dor.sc.gov.
- To request S.C. tax forms by mail or email, call **1-844-898-5000**, or email forms@dor.sc.gov.
- SCDOR Taxpayer Advocate can answer S.C. tax-related questions. Call **803-898-5444** or email TaxpayerAdvocate@dor.sc.gov.
- If you made less than \$79,000 in a tax year, you may be eligible for to file your taxes with free software. Learn more at dor.sc.gov/iit-filing.

SC Thrive: File your South Carolina State and Federal Taxes quickly, easily, and at no cost if your Adjusted Gross Income (AGI) is less than \$79,000. Go to scthrive.org/for-you/filetaxes to get started.

My Free Taxes: United Way partners with the IRS's VITA program to help people prepare their federal and state tax returns or file them for free. Visit myfreetaxes.com for more information.

Federation of Tax Administrators: Find tax form links for all 50 states and more information for taxpayers at taxadmin.org.

North Carolina Individual Income Taxes

Charlotte Service Office: 704-519-3000
301 McCullough Dr., Suite 300, Charlotte, NC 28262

Hours: Monday–Friday, 9 am–4 pm (by appointment; walk-ins accepted Tuesday–Thursday only)

Online N.C. tax forms can be found at ncdor.gov.

To request N.C. tax forms by mail and ask for further tax assistance, call **1-877-252-3052**.

AARP Tax Assistance

AARP tax assistance will be available at the Fort Mill Library (1818 2nd Baxter Crossing, Fort Mill, SC 29708) on the dates and times listed below, by appointment. Prior to the appointment, taxpayers will be asked to pick up and complete an intake packet from the library to be turned in at the start of the appointment.

Appointments are required. To make an appointment, call 901-235-3269 or email fortmilltaxes@gmail.com. In-person appointment scheduling will be available at the Fort Mill Library from 1–3 pm on Friday, January 24. YCL staff cannot make tax assistance appointments for patrons.

February		March		April	
Date	Time	Date	Time	Date	Time
1	9:15 am–12:45 pm	1	9:15 am–12:45 pm	1	1:15–6 pm
3	3:15–6 pm	3	3–6 pm	7	11:30 am–3:30 pm
4	1:15–6 pm	4	1:15–6 pm	8	9:15 am–4:30 pm
7	12:45–2:30 pm	8	1:15–5:15 pm	10	9:15 am–3:30 pm
10	9:15 am–12 pm	10	9:15 am–12 pm	12	12:45–5 pm
14	12:45–2:30 pm	11	12:45–4:30 pm	15	12:45–4:30 pm
15	12:15–3 pm	13	1:15–6 pm	18	9:15 am–1:30 pm
18	9:15 am–4:30 pm	18	1:15–6 pm	21	9:15 am–12:30 pm
19	9:15 am–3:30 pm	19	12:45–3:30 pm		
21	9:15 am–3 pm	21	12:45–3 pm		
25	1:15–6 pm	25	1:15–6 pm		
26	12:45–3:30 pm	26	12:45–3:30 pm		
		27	1:15–6 pm		
		31	9:15 am–6 pm		